Jake Gluck

1460 Monroe St NW - Washington, DC 20010 jgluck@npr.org – (301) 802-0988 Portfolio: jagluck.github.io - GitHub: github.com/jagluck

Curious and ambitious programmer and journalist. Lover of data. Interested in building interactive experiences and telling stories from large datasets.

WORK EXPERIENCE

Data Analyst (Product) – National Public Radio, Digital Media – Washington, DC Jun 2019 – Present Plan, build and analyze experiments on npr.org to understand users and optimize user experiences leading to • significant increases in metrics such as retention, audio play rates, subscriptions and donations

- Work as a part of development teams on a large-scale website and mobile applications
- Reporting data-driven Story Lab project and built slack bot for Investigative team

Data Journalist - Capital News Service, Data Lab - College Park, MD 2019

- Collaborated on several investigative data projects winning awards from the National Press Foundation and • Investigative Reporter & Editors
- Built automated reporting tools such as Twitter bots, Slack bots, and web scrapers, pulled information from public APIs and conducted interviews for stories
- Created interactive charts using D3/C3 JavaScript libraries and map graphics using Carto, Leaflet, and QGIS

Data Analytics Intern (Product) – National Public Radio, Digital Media – Washington, DC	Jun - Aug
2018	

- Built an ecosystem of databases and automated web pages to help NPR make informed product decisions
- Interpreted and gathered meaning from large datasets such as users' interactions with apps and notifications •

Software Engineering Intern - Engineering Solutions Inc. - Hanover, MD Jun - Aug 2017

• Built a voice, infrared and Bluetooth activated office knowledge management system using custom Alexa devices loaded on Raspberry Pies

Software Engineering Intern - Leidos - Columbia, MD

Worked on a job matching web app in the Advanced Analytics Internal Research and Development department

EDUCATION

Bachelor of Science, Computer Science - University of Maryland, College Park

Relevant Coursework: Data Science, Machine Learning, Computer Vision, Database Design, Handheld System ٠

TECHNOLOGIES

Languages

- Python – Advanced
- JavaScript – Advanced

Skills/Areas of Interest

- Data Analytics (Python, R)
- Web Development (React, • Redux)
- Web Analytics (Google Analytics, BigQuery)

- SQL Advanced
- R Proficient
- Data Visualization (D3.js, Mapbox)
- Web Scraping (BeautifulSoup, Selenium)
 - Machine Learning

- PHP Proficient
- HTML/CSS Proficient
- Natural Language
- Processing (NLTK)
- Cloud Computing (AWS)
- Illustrator/Photoshop

INTERESTS

- Developing Twitter bots, like First Show In DC Bot (tweets when musical artist is playing first ever concert in DC) •
- WMUC Radio DJ, developed mobile app for listeners to play audio, "favorite" shows and receive notifications
- Trained comedian in sketch, stand-up, and improv with The Bureau comedy group

Jun - Aug 2016

May 2019

Aug 2017 – May

- Twitter/Slack Bots